

## 2024 Community Survey

The Township of Nipissing Council maintains core values of open and transparent governance, honesty and integrity, and accountability to its residents.

In keeping with the Key Priorities of the Strategic Plan, Council is requesting public input on the effectiveness and efficiency of Municipal services.

Feedback gathered from responses to this survey will help Council set priorities for the Township going forward.

Results of this survey will be shared, discussed and open to questions from the public during a Town Hall meeting scheduled for Wednesday, July 17, 2024 starting at 6:30 p.m. at the Township of Nipissing Community Centre, 2381 Highway 654. The meeting will also be livestreamed to the Township of Nipissing YouTube channel.

Thank you for participating and helping guide the future services of the Township of Nipissing.

### 1. Indicate your age group:

- 18 years to 34 years
- 35 years to 49 years
- 50 years to 64 years
- 65+ years

### 2. Resident Status (please check all that apply):

- Home Owner
- Child/Border
- Seasonal Resident
- Permanent Resident
- Tenant
- Business Owner

### 3. **Municipal Services:**

How often to you use or visit the following municipal services/facilities?

	<b>Often</b>	<b>Regularly</b>	<b>Sometimes</b>	<b>Not Often</b>	<b>Never</b>
Township Office (45 Beatty Street)					
Township Website					
Township Facebook Page					
Township Newsletter (mailed x 4 annually to all property owners)					
Council Meetings					
Township YouTube Channel					
Township Road Network					
Landfill Sites – Bear Creek Landfill					
Wolfe Lake Landfill					
Heritage Park Outdoor Rink					
Heritage Park Playground					
Public Beaches – Link’s Beach					
Wolfe Lake Beach					
Government Dock – Lake Nipissing Road					
Chapman’s Landing Dock					
McQuaby Lake Boat Launch					
Township of Nipissing Community Centre (2381 Highway 654)					
Fitness Centre (lower level of Community Centre)					
Nipissing Township Museum (4363 Highway 654, June to September)					
Fire Department/Community Emergency Management Resources					
Animal Control – Dogs					
By-Law Enforcement					
Land Planning Services					
Building Department					

**4. Council:**

Do you watch Council meetings (in person or livestreamed on the Township of Nipissing YouTube channel)?

- Yes       No

Does the ability to watch Council meetings on YouTube and read Council Agenda packages on the Township website help you to keep informed on the business of the Township?

- Yes       No

What method of municipal election would you like to see in 2026?

- Traditional Paper Ballot       Mail-In Ballot       On-Line/Internet Voting

**5. Administration**

When looking for Township information, where do you go most often?

- Township website       Call the Township Office       Email the Township Office  
 Township Facebook       Call/Email Council members       Ask a neighbour  
 Postings on local information boards

Other: \_\_\_\_\_

Please rate your level of satisfaction with customer service provided by the Township Office:

	Very Satisfied	Satisfied	Neutral	Not Satisfied	Very Not Satisfied
Payment of Taxes					
Tax Inquiries					
General Inquiries					
Dog Tags					
Fitness Centre Memberships					
Fire Permit/Fireworks Permit					
Redirection to correct Department or Staff Member					

What improvements would you like to see that would enhance information sharing of Township events, policies and procedures?

\_\_\_\_\_

\_\_\_\_\_

## 6. Roads Department

\*The Township of Nipissing is responsible for the maintenance of all municipal roads, 302 kms in total.

\*\*Highways 522, 534 and 654 are maintained by the Ministry of Transportation under contract currently to Fowler Construction.

Please rate your level of satisfaction for maintenance of \*municipal roads:

	Very Good	Good	Fair	Poor
Winter Maintenance: plowing and sanding				
Summer Maintenance: Grading				
Dust control				
Gravel Application				
Brushing back of roadways/intersections				
Ditching for effective water run off				

Do you believe 60 km per hour on municipal roadways is an appropriate speed?

Yes       No

## 7. Waste Management

How often do you use the following waste management services?

	Weekly	Monthly	Not Often	Never
Household Waste				
Blue Box Recycling Depot				
Electronics Recycling Bin				
Textile Bins				
Bottle Drive				
Bulk Disposal (shred pile at Wolfe Lake Landfill)				
Household Hazardous Waste Depot (North Bay)				
Burn Pit – unfinished wood and brush				

The Township landfill sites are filling quickly. Council is reviewing methods of extending the life of each landfill site. Please provide input on the following ideas:

Bag Limits – approximately 2 bags per household per week is the average.

Yes       No      Comment: \_\_\_\_\_

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Changing the landfill schedule to 10 hour days.

Example: Bear Creek Site open Friday 9 am to 7 pm and Sunday 9 am to 7 pm.  
Wolfe Lake Site open Saturday 9 am to 7 pm and Monday 9 am to 7 pm.  
Closing Tuesday, Wednesday and Thursday.

Yes      No

Comment: \_\_\_\_\_

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Would you participate in an organics program? This would require separating food waste from household waste and depositing it in a different area of each landfill.

Yes      No

Comment: \_\_\_\_\_

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## **8. Fire Department and Community Emergency Services**

The Township of Nipissing Fire Department is staffed by volunteers, with two fire stations responding to tiered medical responses (as required), vehicle accidents, fires and various emergency situations.

In the past 12 months have you attended a public event and received Fire Prevention education materials or Community Emergency Management materials?

Yes      No

The Township of Nipissing utilizes CodeRed for community alerting of emergency situations. Have you enrolled in CodeRed?

Yes      No



The Township of Nipissing Fire Department maintains a listing of residents who may require additional support in the event of an emergency due to mobility limitations, disability requirements and existing medical conditions.

\*please contact [firchief@nipissingtownship.com](mailto:firchief@nipissingtownship.com) or call 705-752-2772 to provide information on this if required.

Fire Permits

As of 2017, Fire Permits are required year-round for open burning. Fire permits, once issued, are valid until a change of ownership on the property or revoked by the Township of Nipissing Fire Department. This is intended to reduce the administrative burden on residents and the Fire Department. There is no charge for a fire permit.

Do you have a Fire Permit?

- Yes      No

Fireworks Permits are still required annually.

Have you applied for a Fireworks Permit in the past 12 months?

- Yes      No

**9. Recreation**

Township of Nipissing Community Centre

Have you attended an event/meeting at the Township of Nipissing Community Centre within the last 12 months?

- Yes      No

Have you rented the facility for an event in the last 12 months?

- Yes      No

The Township of Nipissing Community Centre is available for rent for a variety of events. Is there anything you can recommend to improve the service or make better use of the space?

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### Fitness Centre

Are you or have you ever been a member of the Fitness Centre?

Yes       No

Please rate the following:

	Good	Satisfactory	Needs Improvement
Membership pricing			
Cleanliness			
Value of service provided			
Condition of the equipment			
Variety of equipment provided			

Recommendations to improve the Fitness Centre:

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Recreation Programming:

### Current Programs

Have you participated in the following:

	Yes	No	Volunteered
Kid's Soccer			
Family Day Skate			
Easter Scavenger Hunt Event			
Spaghetti Dinner			
Canada Day			
Movie in the Park			
Teen Dances			
Chair Yoga			

Future Programming  
What programs would you like to see in the future:

	Yes	No	Volunteer
Trivia Nights			
Board Game Night			
Zumba Classes			
Card Game Nights			
Cooking Classes - kids			
Cooking Classes – themed (canning, baking)			
Volleyball in the Park			
Badminton in the Park			
Youth Craft Events			
Adult Soccer			
Yoga			

Other suggestions:

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Do you have a talent or skill to share in a Recreation Program?

If yes, please provide your name and contact information.  
Email to [office@nipissingtownship.com](mailto:office@nipissingtownship.com) or call 705-724-2144.

What age group would you like to see more Recreation Programming for:  
(Check all that apply)

- Children (up to age 12)     
  Youth (up to age 16)     
  Family  
 All Ages (0-100)

Do you subscribe to the Township of Nipissing Recreation Committee Facebook page?

- Yes     
  No

**10. Nipissing Township Museum**

Have you visited the Nipissing Township Museum in the last 12 months?

- Yes     
  No



Have you attended Museum events in the past 5 years?

Yes       No

If no, please provide a reason you did not attend:

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Do you subscribe to the Nipissing Township Museum Facebook page?

Yes       No

### **11. Cemeteries**

Would you or a family member be interested in a Columbarium Niche if the option was available in the Township of Nipissing?

Yes       No       Not Sure

If yes, please indicate which cemetery:

Nipissing Union       St. John's Alsace       Commanda Union