



# 2024 Community Survey

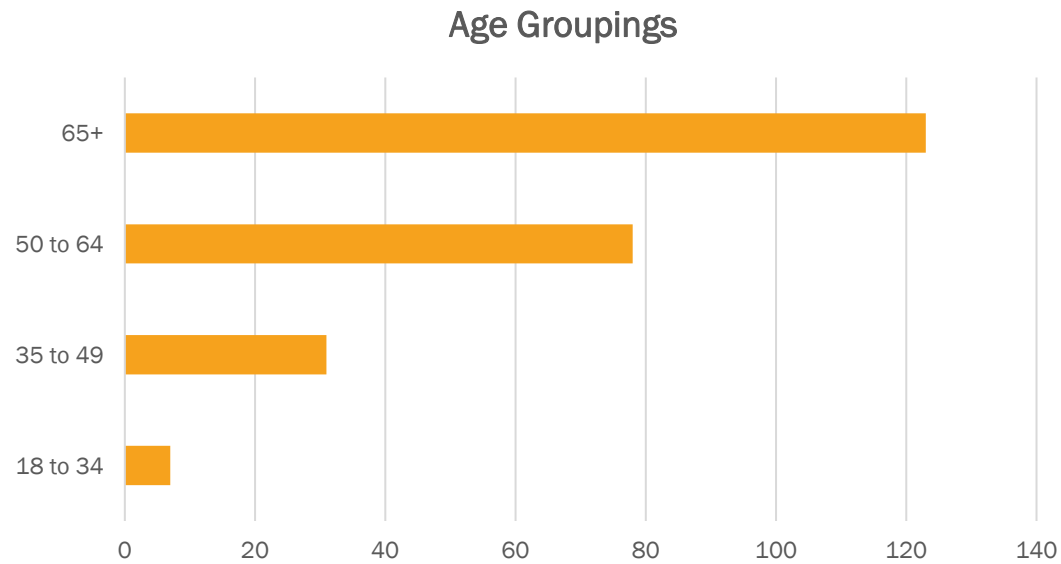
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TOWNSHIP OF NIPISSING

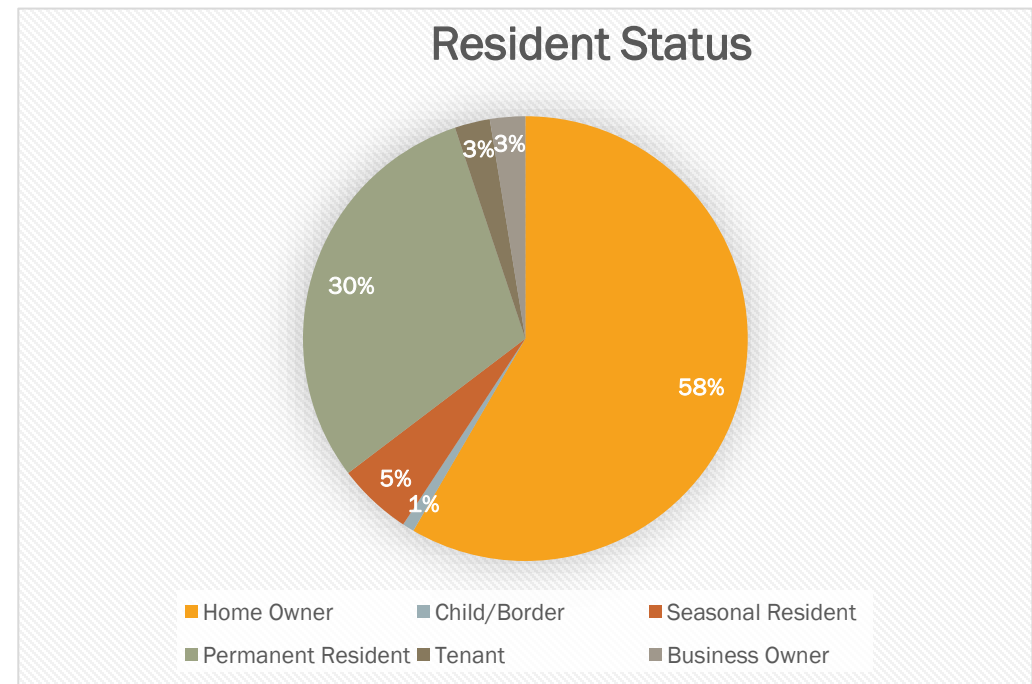
# Community Survey Results

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241 COMPLETED SURVEYS RECEIVED



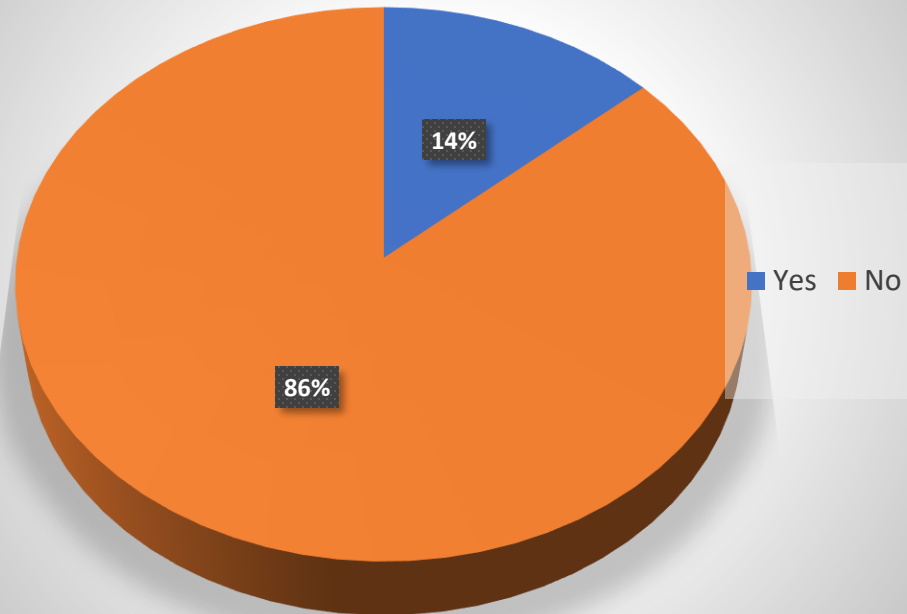
14% OF THE RESIDENTS PARTICIPATED IN THE SURVEY.



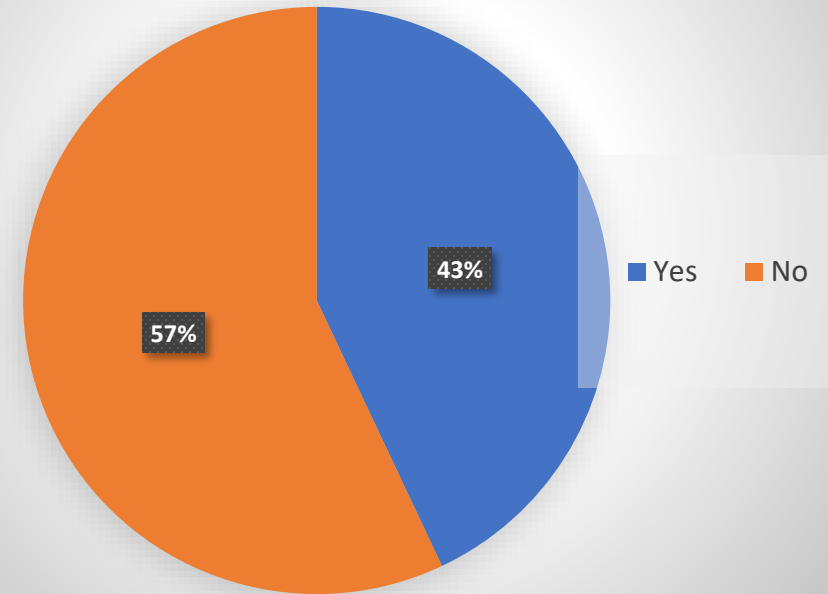
# COUNCIL

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On-Line Council Meeting Viewing



Staying Informed - On-Line meetings, Agenda Packages



## COUNCIL MEETINGS ON YOUTUBE, ELECTRONIC DELIVERY – COMMENTS AND BACKGROUND:

- 12 responses received were not aware that these options existed.
- 7 responses stated that the information sometimes or occasionally assisted in keeping them informed.
- 5 responses were relating to poor internet service, slow buffering, poor quality due to connectivity issues.

The link and description of the YouTube livestream option for Council and Committee meetings is available at the bottom of each Agenda, these can be found on the Township website:

<https://nipissingtownship.com/council-meeting-dates-agendas-minutes/>

Or by following this link to YouTube for the Township of Nipissing channel:

<https://www.youtube.com/channel/UC2XSMZqRNHbwVppelfKcEXw>

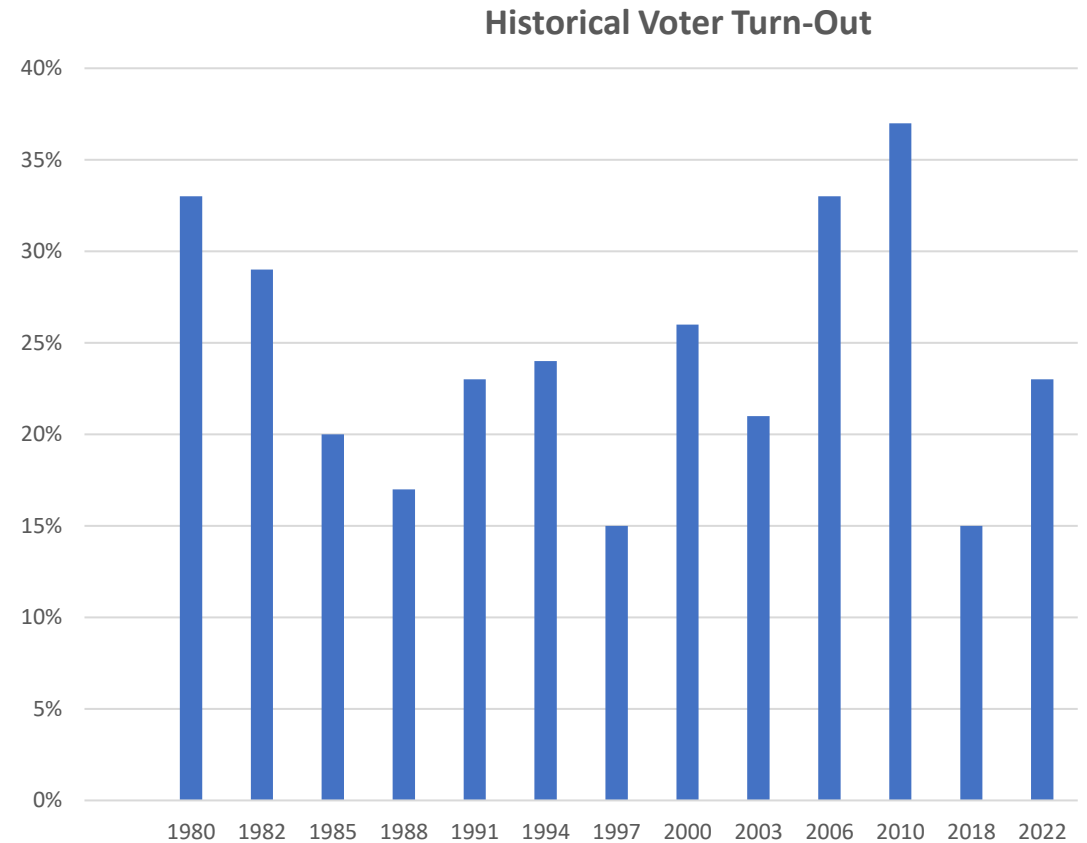
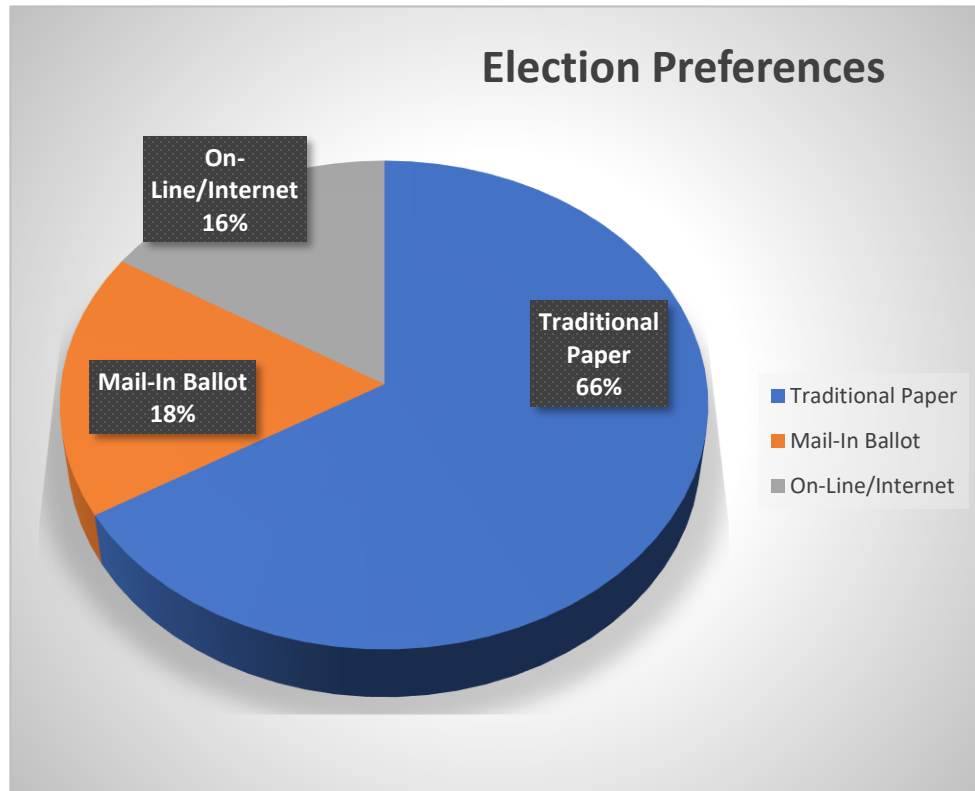
Internet connectivity and broadband service continues to be an issue for areas of the Township. Council is aware of this and participates in every opportunity presented to improve this situation. Currently Bell is in the Township working on the lines for fibre connection for all residences on municipal roadways.

You can also confirm connectivity options at the Ontario Connects website:

<https://www.ontario.ca/page/ontario-connects-making-high-speed-internet-accessible-in-every-community>

# Election 2026 – Voting Options

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# Election Options

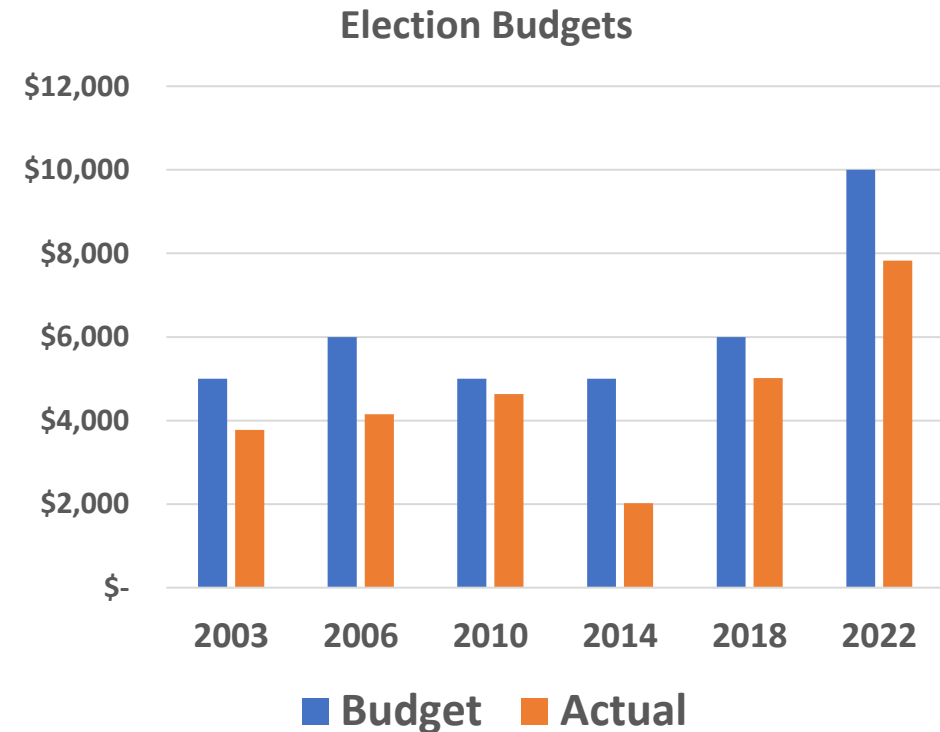
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## Challenges of Traditional Voting:

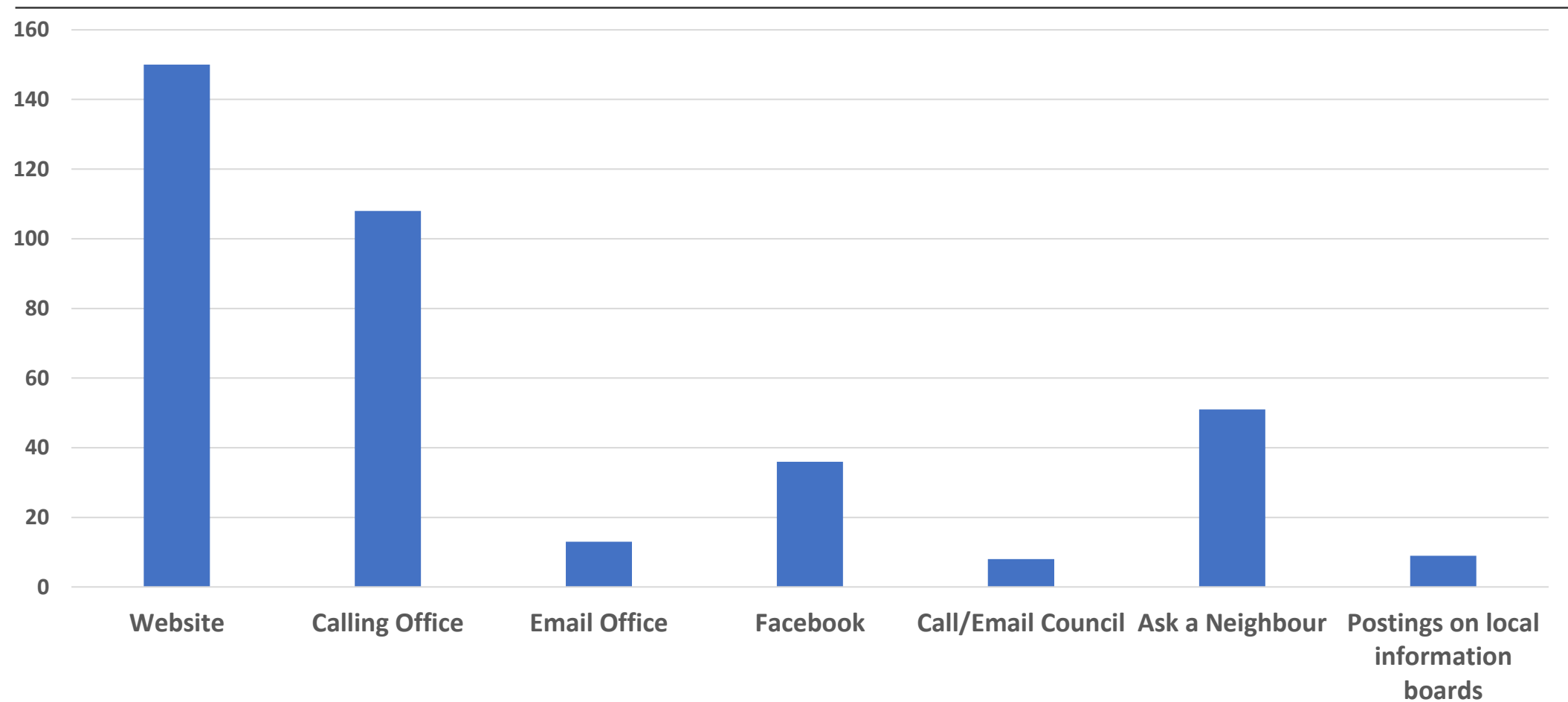
- Time consuming to find and train staff, count ballots, inconvenient to non-resident property owners.

## Challenges of On-Line and Mail-In Voting:

- Costly for voter list verification program, program for election, supplies and requires By-Law and procedures in place.
- Not able to do a re-count of internet voting.
- Not all areas of the Township have reliable internet.



# Administration – Information Sources



## ADMINISTRATION SERVICES – COMMENTS AND BACKGROUND

- More detail in Council Meetings Minutes.

The *Municipal Act*, 2001, S. 239(7) provides that a municipality or a committee of a municipality shall record without note or comment all resolutions, decisions and other proceedings at a meeting.

Resolutions are recorded in the Minutes, as required, because they are decisions made by Council. If any member of the public has a question regarding a Resolution or a By-Law, the record can be made available to them at the office for review or a Staff member would be happy to help explain the item. Council meetings are also recorded and the recorded meetings are available on the Township of Nipissing YouTube channel for public viewing at any time.

<https://www.youtube.com/@townshipofnipissing505/streams>

- Allowing people to speak at Public meetings.

Council meetings are governed by the Procedural By-Law, Number 2022-34. A copy of the By-Law is available on the Township website, Municipal Info, By-Laws.

<https://nipissingtownship.com/wp-content/uploads/2024/02/2022-34-Procedural-By-Law-Consolidated.pdf>

Council will hear from those wishing to speak by Delegation of Council. The process to schedule a delegation is available at:

<https://nipissingtownship.com/municipal-information/mayor-and-councillors/>

The reason for this process is to ensure that the public is advised of all items to be discussed in a Council meeting. The Agenda provides the information Council will be reviewing and deciding on for public information. If someone is permitted to address Council on a matter not listed on the Agenda and not scheduled, it may result in a topic of discussion taking place without all parties to the discussion represented.

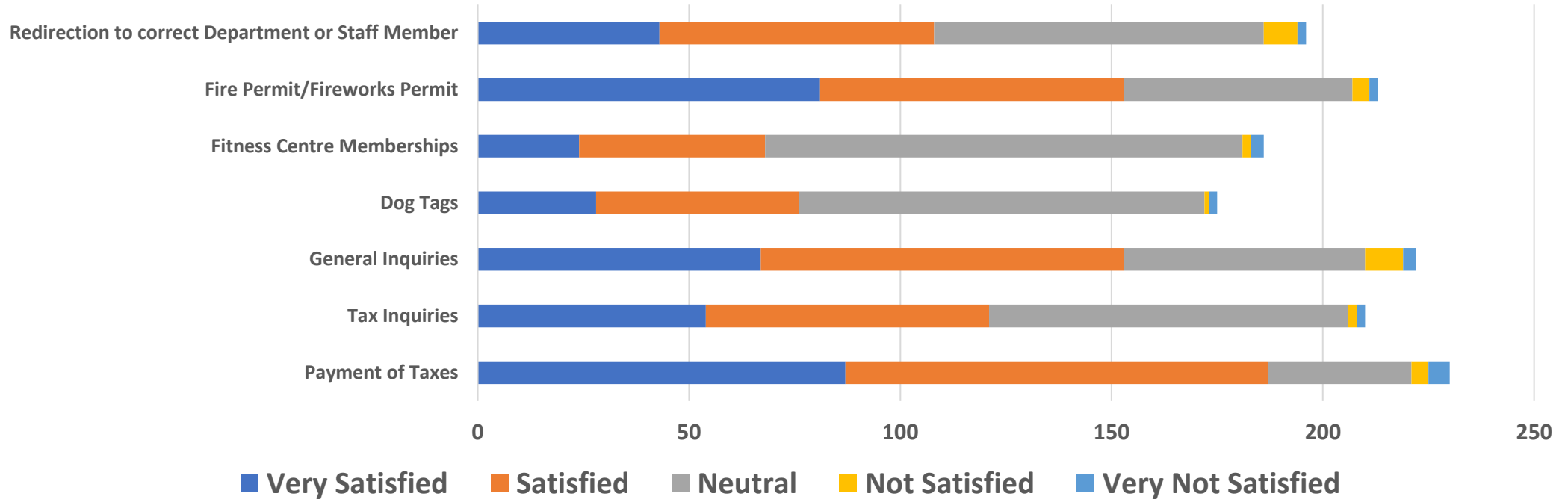
Items placed on the Agenda for Council consideration are items that Council can make a decision on, provide support for or are directly related to their role as Council members. In order to provide Council with all information that may be required on a topic, a required duty of Staff per the *Municipal Act*, information on the subject matter must come to Staff for review and proper placement on the Agenda. This also allows for the most efficient and effective use of Council's time at meetings and the operation of the municipality.



# Township Office – Customer Service

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Customer Service Satisfaction – Township Office



# ROADS DEPARTMENT

\*The Township of Nipissing is responsible for the maintenance of all municipal roads, 302 kms in total.

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Provincial Highways are under the care and control of the Ministry of Transportation. Currently Highways 522, 534 and 654 are under a maintenance contract between the MTO and Fowler Construction.

Municipal staff are not permitted to do work on a Provincial Highway. Township Staff are not able to action complaints or comments received on the status of a Provincial Highway.

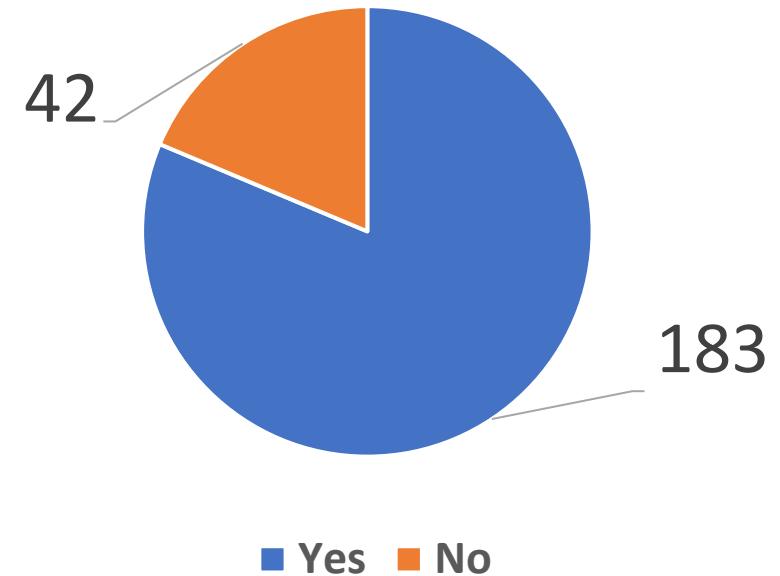
Please contact Fowler Construction 1 800 268 7687 or the Ministry of Transportation at 1800-268-4686 for Highway 522, 534 and 654 matters.

# Roads Department – Levels of Service Satisfaction

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	Very Good	Good	Fair	Poor
Winter Maintenance: plowing and sanding	92	91	37	14
Summer Maintenance: Grading	52	99	40	31
Dust control	46	96	54	28
Gravel Application	44	107	43	25
Brushing back of roadways/intersections	58	108	55	14
Ditching for effective water run off	58	70	44	15

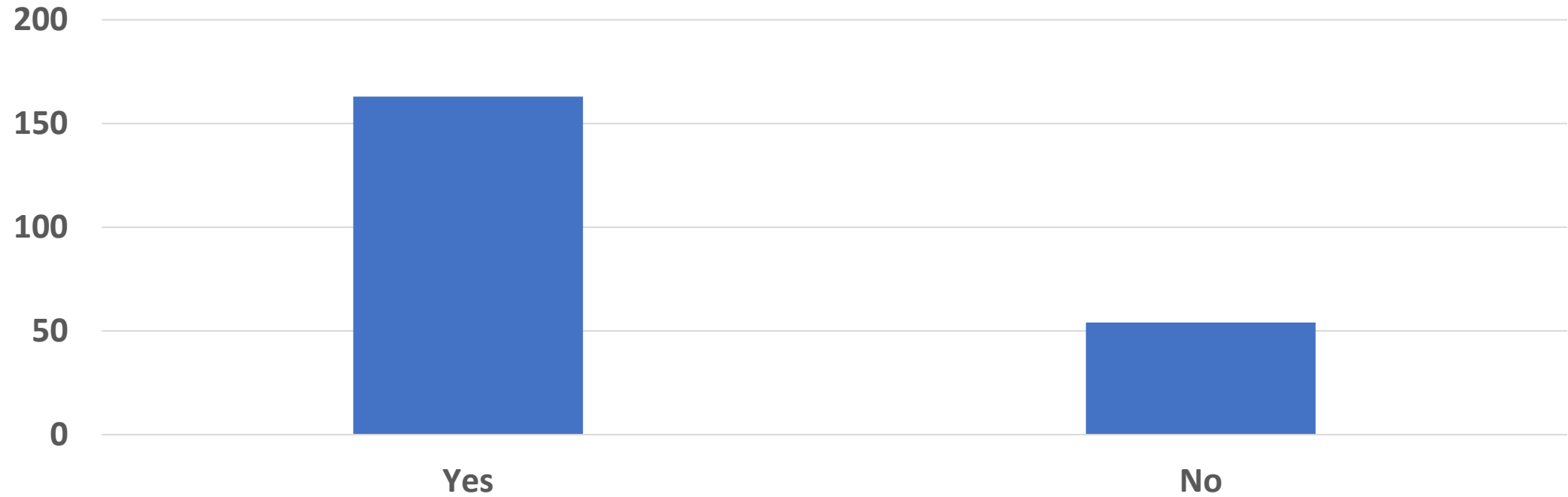
Is 60km per hour the appropriate speed for municipal roads?



# WASTE MANAGEMENT

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Bag Limits at Landfill Sites



## WASTE MANAGEMENT – COMMENTS AND BACKGROUND ON BAG LIMITS

7 regarding the possibility of garbage being left at road side or in the bush if a bag limit was implemented.

16 comments indicated that 2 bags per week would not be enough.

12 comments indicated that 2 bags per week would be too much.

24 comments indicated that 2 bags per week would be adequate.

4 comments indicated that they disagreed with bag limits.

1 comment suggested an increased limit at holiday or special occasion times.

**Bag limit quantity was based on 2 bags per week = 2 x 52= 104 bags**

**Plus an additional 6 bags for special occasion overflow.**

**Total of 110 bags per year permitted per residence.**

24 comments were received asking how the bag limits would be monitored and tracked.

**A punch card landfill entry permit system would be introduced with one box on the card being marked off for each bag brought to the landfill.**

9 comments were requesting clarification on if recycling and other diversion programs were included in the bag limit.

**Household garbage bag limit would be the only limit. Recycling would not be limited in any way.**

5 comments were regarding the scheduled use of landfills, bi-weekly, weekly, monthly etc.

**With the use of a punch card system, a household would have 110 bags to use at any time during the year. This would accommodate any landfill use schedule of bi-weekly, monthly or weekly.**

7 comments addressed size limits on the bags.

**The size of a bag is considered a regular garbage bag of 74 Litres or similar. By-Law Number 2020-27 provides the specific information on a privacy bag size within a clear bag.**

<https://nipissingtownship.com/wp-content/uploads/2020/06/2020-27-LandfillByLaw.pdf>

2 comments were about stricter control on waste entering the landfill and recycling placed correctly.

## WASTE MANAGEMENT– COMMENTS AND BACKGROUND ON BAG LIMITS continued

- This service is extremely important. Currently the staff at the landfill sites are tremendous. They deserve a “pat on the back” for their great work!
- I would like to take the opportunity to congratulate the staff – so efficient, pleasant and helpful.
- Recycling efforts have improved past year – good work.

### **Thank you for the positive feedback.**

- (if there is a problem) the dumps been there forever and by the time it is full the Government will have figured out a way to fix the problem.
- Expand land.
- If Landfills are filling quickly is there a plan to purchase more land, or is there an alternative. Garbage has to go somewhere.

**The landfill remaining space is declining as evidenced by annual comparison reports provided by consultants monitoring the locations. Bear Creek is estimated to have 4 years use remaining. Council authorized the investigation and application of expansion of the fill area from the Ministry of the Environment in 2023, we are still waiting for the outcome of that request.**

**Landfills across Ontario are filling and are expected to all reach capacity in close to 10 years. Municipal and Provincial levels of government are attempting to find options. At this time, increased waste reduction and improved recycling programs are providing some hope.**

- Have a designated area for leaving items that others may like to take home.
- Used to be able to shop at the dump. I have some nice stuff I picked up in the past! An I have a compost bin.
- Could there be a designated spot for reusable items if not gone by day end – in the dump – at takers own risk. NOT ELECTRONICS – but chairs/doors/mowers...Be clear as to what was allowed.

**Scavenging or the removal of items from the landfill sites not permitted under agreements such as for electronics, textiles or blue box materials, is not allowed under the certificate of authority provided by the Ministry of the Environment for the landfill sites. The removal of items from the landfills also poses an increased liability risk for pest or rodent infestation of items and increased risk to public safety.**

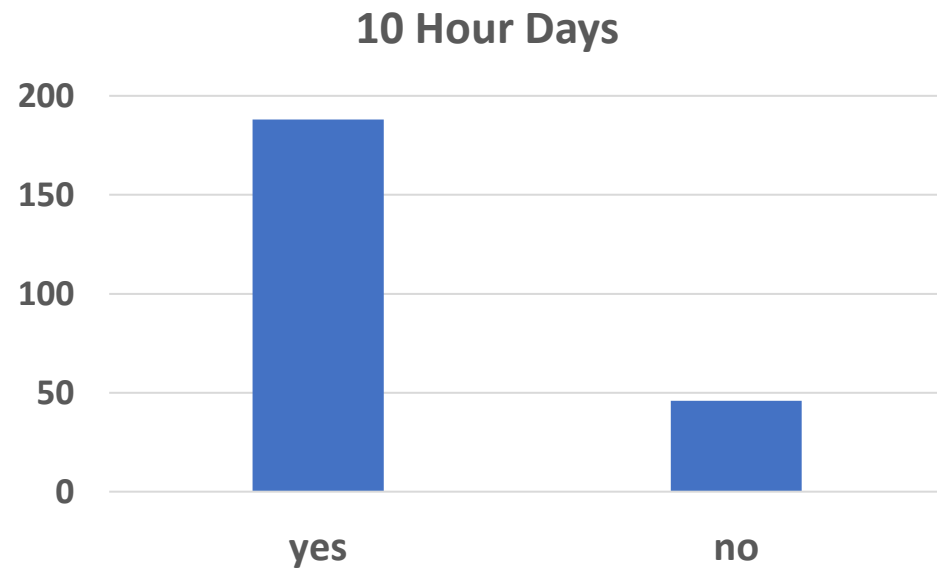
**Several area businesses and non-profit organizations have programs for the re-use and donation of items. For more information about the programs currently in use for waste diversion at the Township of Nipissing Landfill Sites please visit the Township website, Services, landfills.**

**<https://nipissingtownship.com/services/waste-and-recycling/>**

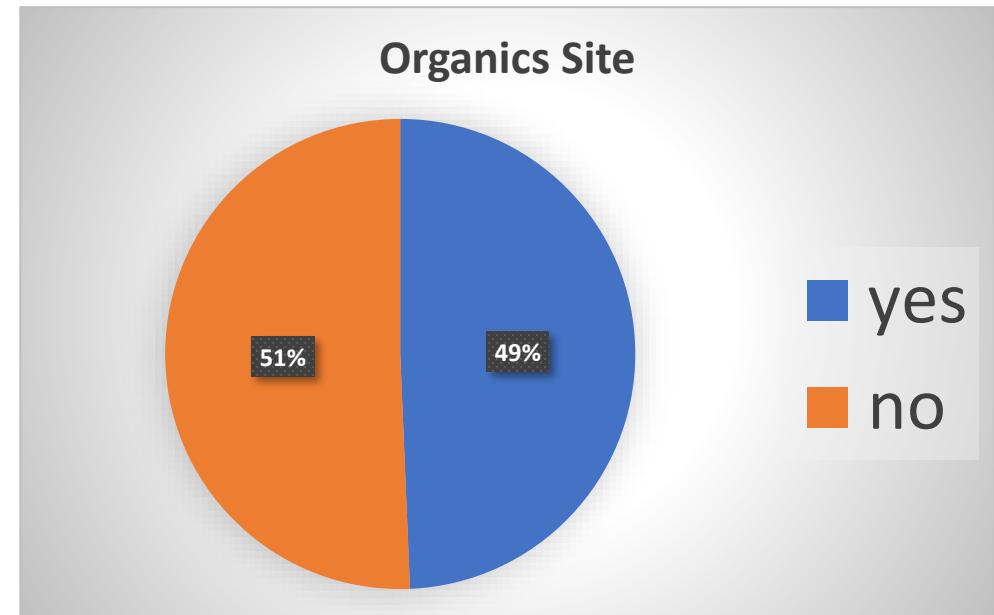
# Waste Management

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DO YOU AGREE WITH 10 HOUR DAYS?



WOULD YOU USE AN ORGANICS SITE?



## **WASTE MANAGEMENT– COMMENTS AND BACKGROUND ON SCHEDULE CHANGES AND ORGANICS SITE**

- 14 comments received that schedule is good as it is, no change required.
- 10 comments supporting the change to provide better scheduling for staff.
- 27 comments supporting the change in schedule.
- 7 comments requested adjusting the schedule to provide a more balanced time for the Wolfe Lake Landfill – Mondays are more often holiday days.
- 2 comments support the change in hours as it supports those working shifts.
- 4 comments were concerned with reduced days at the landfills leading to discarded waste on roadside/bush.

**Taking these comments and concerns into account, the following schedule could be adopted:**

**Wolfe Lake Landfill Thursday and Saturday, 9 am to 7 pm**  
**Bear Creek Landfill Friday and Sunday, 9 am to 7 pm**

**Landfills closed Monday, Tuesday and Wednesday.**

- I very much like the way things are going and I must say Dean is always great to see.
- Dean likes this idea so therefore so do I.
- Your staff are excellent and this would give them better work life balance. Thanks.
- Again my thanks to this great staff.
- The landfill staff (Dean especially) are amazing! From the day he got there he has helped my mother unload. What a gentleman!
- Employees at the landfill sites work hard & are always pleasant, respectful, & helpful. We appreciate them!

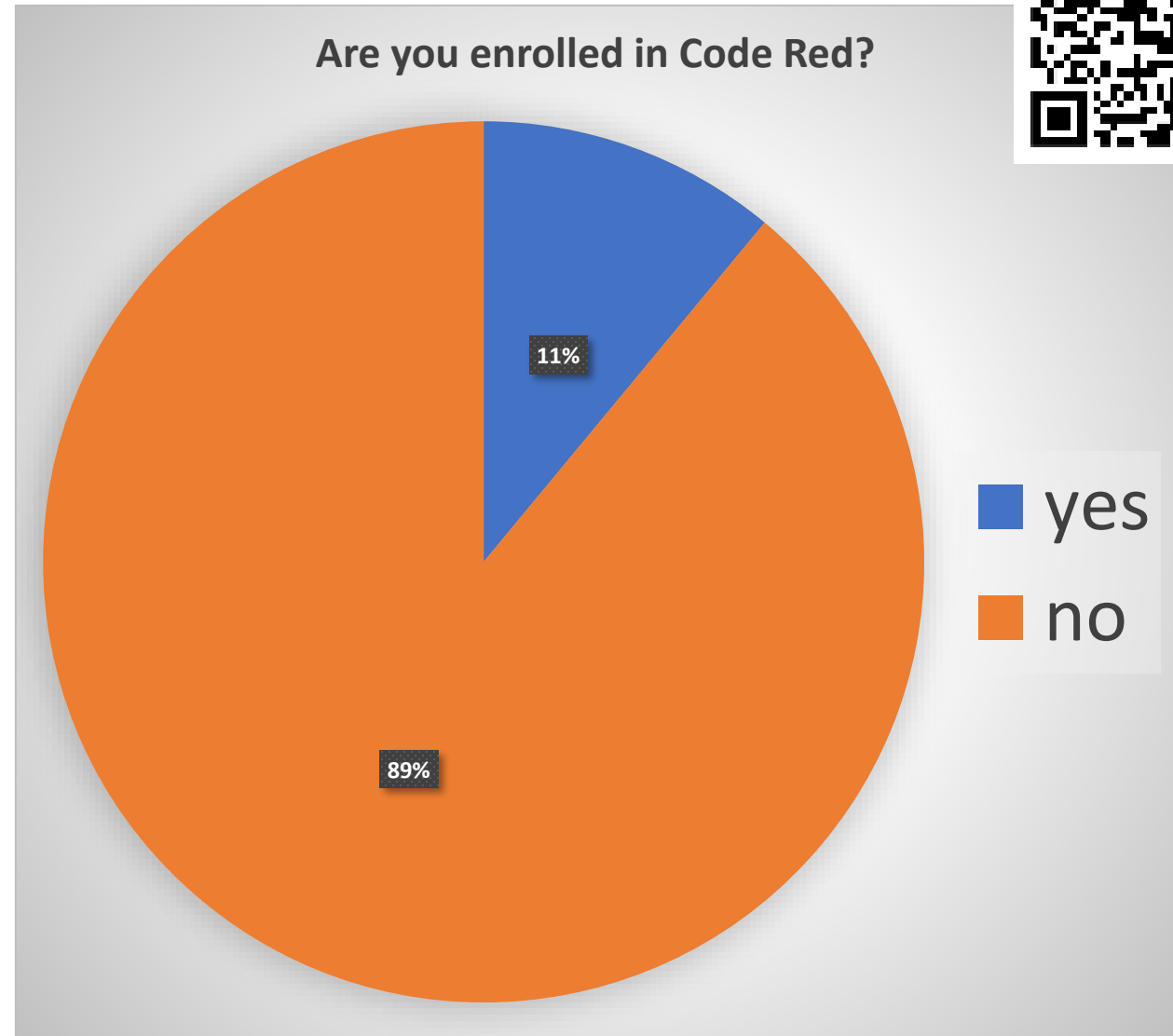
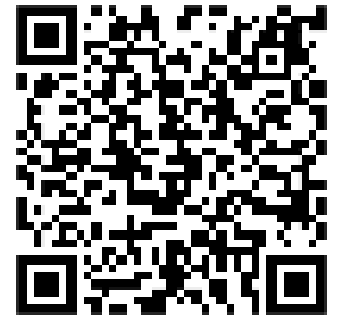
**Thank you for your positive comments.**



# FIRE DEPARTMENT & COMMUNITY EMERGENCY SERVICES



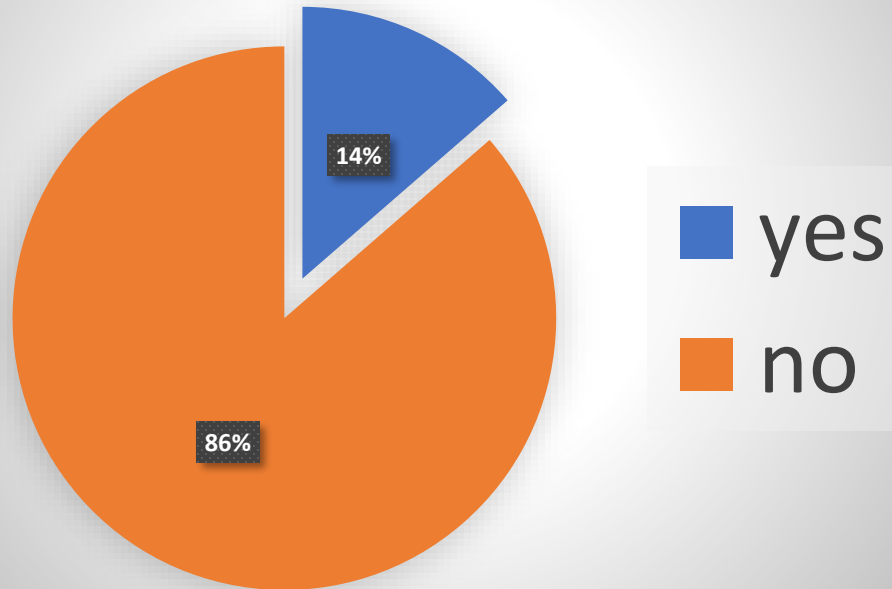
OnSolve CodeRED  
Rapid, Reliable Emergency Alerts to Keep the Public Safe



# FIRE DEPARTMENT

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## Fire Prevention & Education Materials Have you received yours?



The Fire Department attends public events such as Canada Day, Museum Heritage Day, Fall Fest. We invite all community members to visit our trucks and booth to discuss how we can help you learn about Fire Safety and Home Escape Plans.

We also maintain a confidential registry for those residents who may need additional assistance in an emergency situation for mobility issues, accessibility concerns, use of home oxygen or a number of other issues. Please contact us to learn more.

[firechief@nipissingtownship.com](mailto:firechief@nipissingtownship.com)

705-752-2772

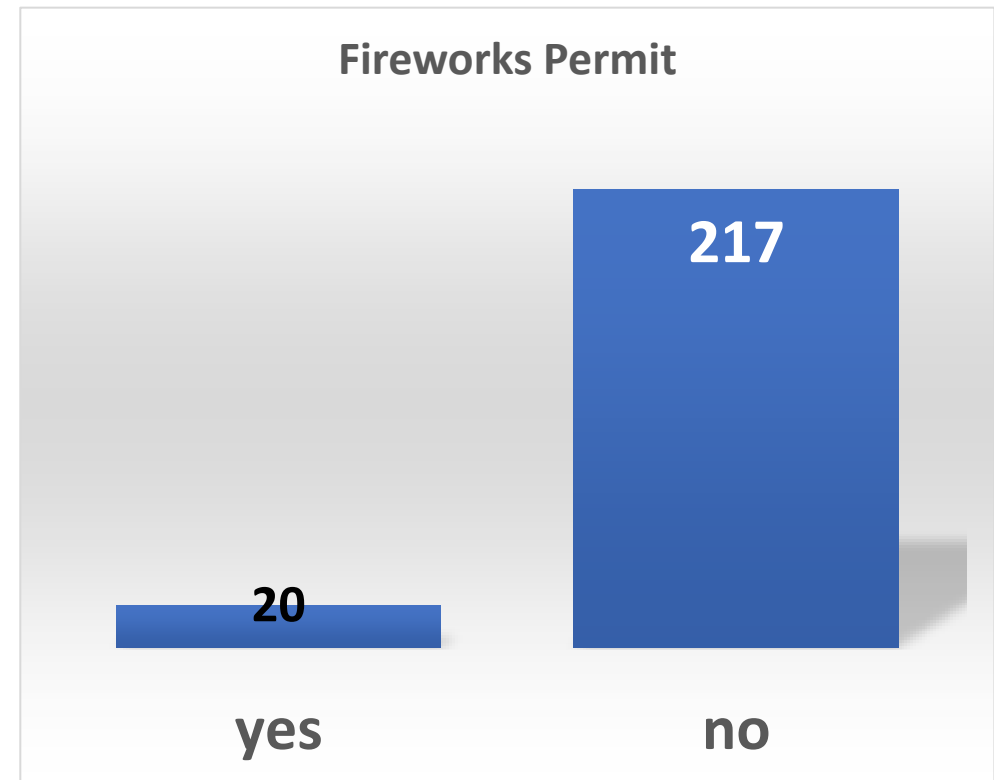
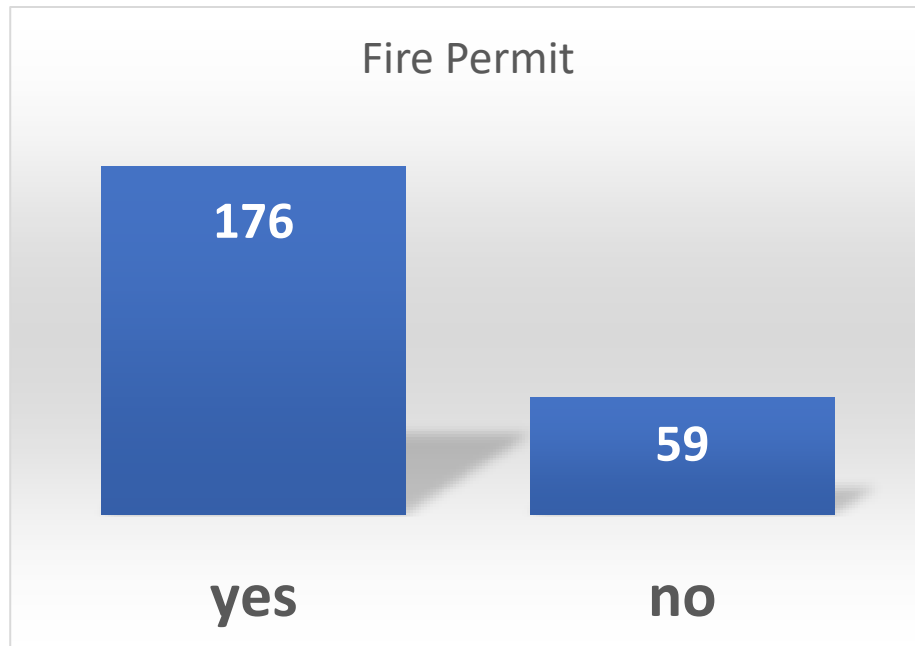
# Fire Department

Fire permits are required 12 months per year. Once issued, the permit is permanent as long as ownership remains the same on the property.

Fireworks permits are issued annually. There is no charge for a fireworks permit. Please visit the Township website for more information.

Fire permits are free, for more information please visit the township website.

<https://nipissingtownship.com/municipal-departments/meet-your-fire-department/>



## FIRE DEPARTMENT AND COMMUNITY EMERGENCY SERVICES – COMMENTS AND BACKGROUND

### Fire Prevention Comments:

**Fire Prevention education messaging is included in newsletters mailed to property owners in the Spring and Fall as well as information being available on the Township website.**

### CodeRed Comments:

8 comments received regarding not being aware of the program.

4 comments received regarding the program not working properly.

**Please visit the Township Office or contact the Fire Department for assistance on getting this working correctly for you.**

**CodRed allows the Township to notify a specific area or group of residents or the entire Township of emergency events if necessary.**

### Fire Permit Comments:

**Daytime burning from April 1 to October 31 is not permitted within the Township of Nipissing. The reasons for this are logistical for fire suppression support reasons and for safety as winds are usually higher during the daytime.**

**To discuss fire safety and fire prevention, please contact 705-752-2772 or [firechief@nipissingtownship.com](mailto:firechief@nipissingtownship.com) for more information. The Fire Department would much rather speak to you and your family to provide education and information that respond to an emergency at your home.**

## FIRE DEPARTMENT AND COMMUNITY EMERGENCY SERVICES– COMMENTS AND BACKGROUND

### Other Fire Department Comments:

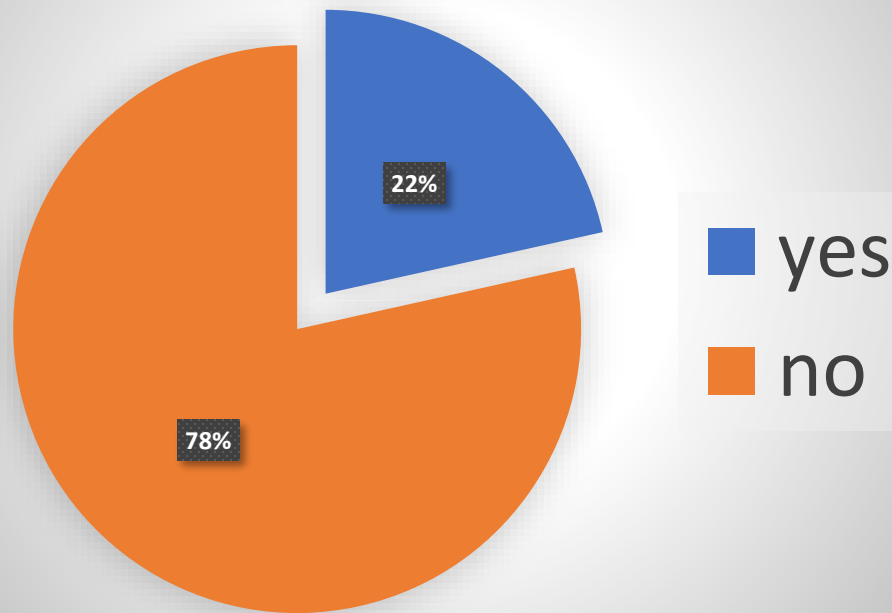
- I live on (an island) therefore, no Fire Department. This ticks me off (in response to the paragraph on the bottom about contacting the FD if you need additional support in the event of an emergency).

**Please reach out to the Fire Chief to discuss the importance of providing the information to the program. Although the Township of Nipissing Fire Department does not respond to island locations for fire emergencies, there are other services such as OPP marine unit and EMS that have options for response. Keeping those agencies informed is important in the event of an emergency.**

# RECREATION

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Have you attended an event at the Township of Nipissing Community Centre in the last year?



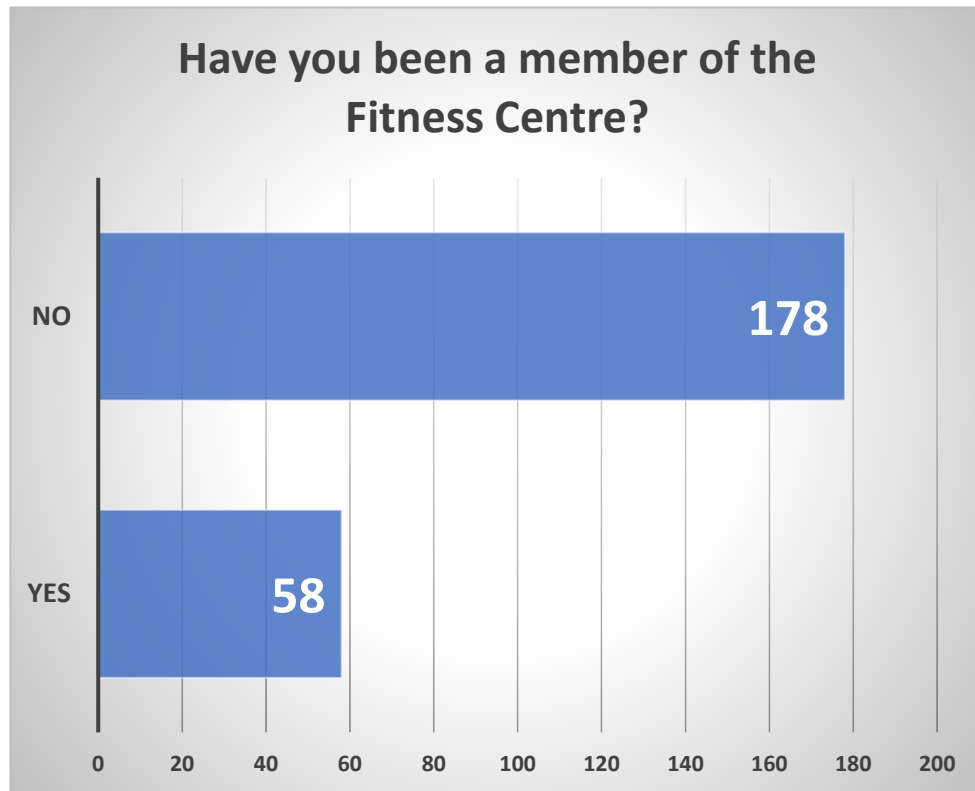
3 responses indicated that they have rented the Township of Nipissing Community Centre in the last year.

The facility is available for rent for family events, alcohol events, parties, certified kitchen uses and many more.

Please contact the Township Office to discuss your events and how we can assist you. Or visit the Township website for information:

<https://nipissingtownship.com/services/community-centre/>

# FITNESS CENTRE



<b>Fitness Centre</b>	<b>Good</b>	<b>Satisfactory</b>	<b>Needs Improvement</b>
<b>Membership pricing</b>	<b>47</b>	<b>9</b>	<b>10</b>
<b>Cleanliness</b>	<b>46</b>	<b>12</b>	<b>3</b>
<b>Value of service provided</b>	<b>47</b>	<b>9</b>	<b>6</b>
<b>Condition of the equipment</b>	<b>41</b>	<b>12</b>	<b>8</b>
<b>Variety of equipment provided</b>	<b>43</b>	<b>15</b>	<b>2</b>

# Recreation

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## PARTICIPATION IN PROGRAMS:

	Yes	No	Volunteered
Kid's Soccer	19	177	4
Family Day Skate	13	185	2
Easter Scavenger Hunt Event	75	166	4
Spaghetti Dinner	33	167	4
Canada Day	69	135	4
Movie in the Park	19	181	3
Teen Dances	1	198	1
Chair Yoga	13	189	1

## FUTURE PROGRAMMING RECOMMENDATIONS:

	Yes	No	Volunteer
Trivia Nights	52	56	
Board Game Night	41	66	
Zumba Classes	43	66	
Card Game Nights	66	47	1
Cooking Classes - kids	44	61	
Cooking Classes - themed (canning, baking)	70	45	1
Volleyball in the Park	39	62	
Badminton in the Park	34	68	
Youth Craft Events	41	59	2
Adult Soccer	21	73	
Yoga	70	59	



## Recreation – Programming Suggestions and Comments:

- 10 requests for Pickleball
- Baseball
- 4 requests for Yoga and chair yoga
- 4 requests for Martial Arts including soft arts, tai chi, win chung, self-defence
- Programming for kids including fishing, youth drop in center, t-ball, dance classes, martial arts
- 2 requests for cornhole
- Ice cream social
- 2 requests for Bingo, weekly
- Walking, hiking group
- Potluck suppers
- Local service providers: EMS blood pressure and blood sugar checks; pharmacist to discuss medications; footcare clinics
- Dance lessons
- Craft classes, cooking classes, knitting and crocheting classes, gardening, preserving, meal prep for seniors, art classes, bicycling group, horse shoes, croquet, lawn bowling, sewing, first aid, swimming, boating, paint nights, computer tips and tricks
- Seniors activities to get people out and together including card games, coffee time, book club
- Homesteading type programming – solar/wind power, hydroponics, aquaponics, gardening, sustainable living, first aid, CPR, Scavenger Days – give away items you no longer want

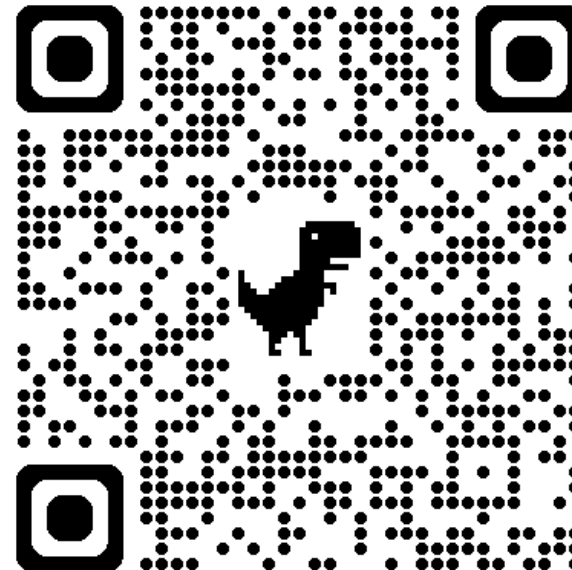
# Recreation

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## AGE GROUP PARTICIPATION FOR PROGRAMMING

Children	17
Youth	19
Family	26
All Ages	71

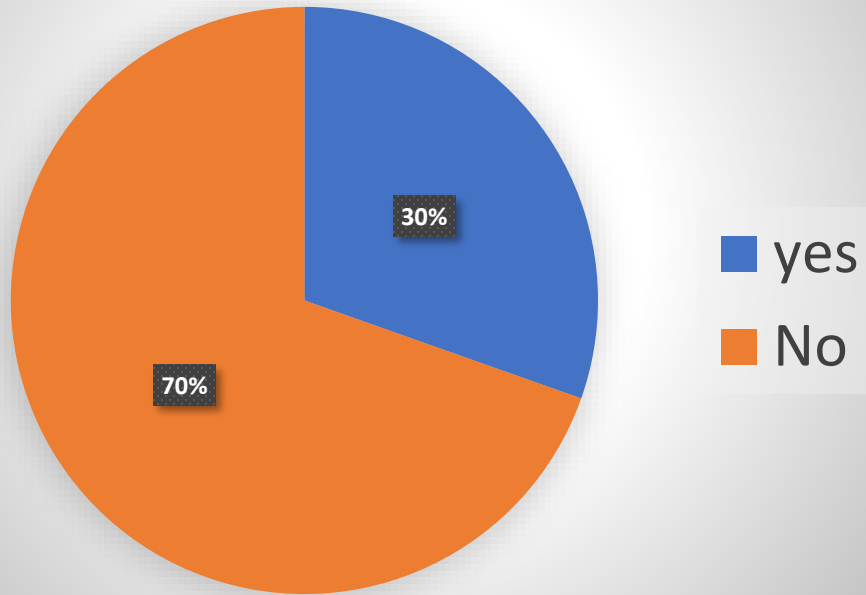
## RECREATION COMMITTEE ON FACEBOOK



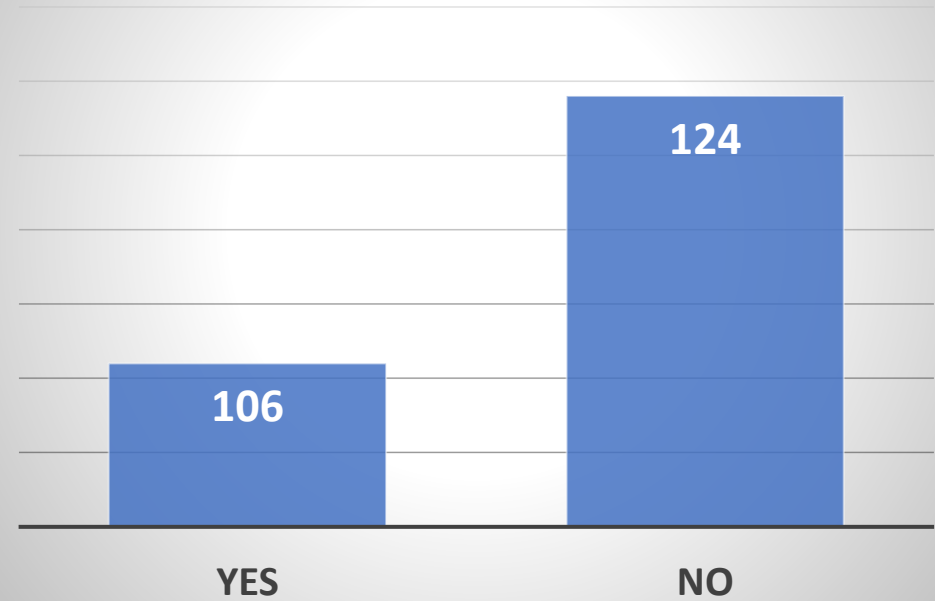
# NIPISSING TOWNSHIP MUSEUM

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Have you visited the Museum in the past year?



Have you attended Museum events in the past year?

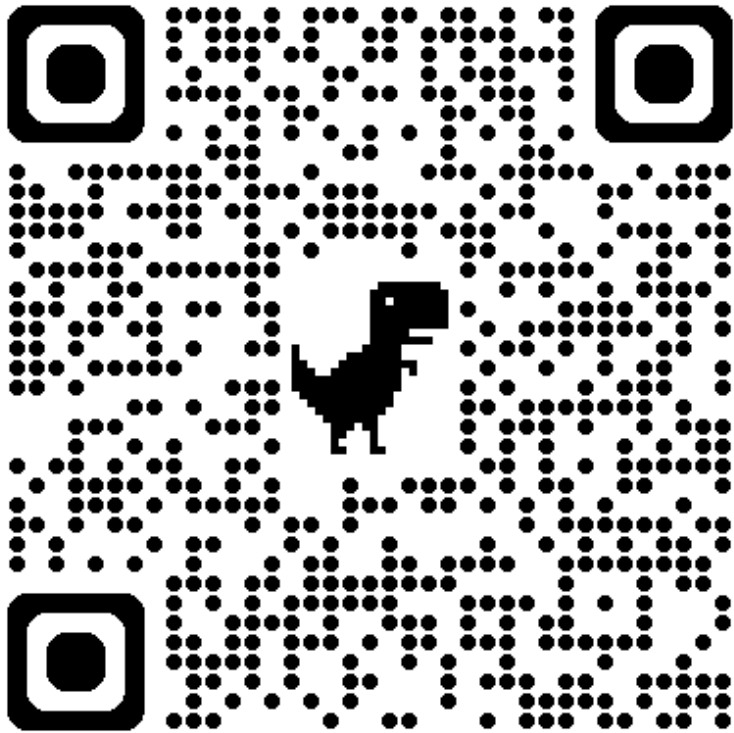


## Museum – Comments:

Museum Facebook Page:

Nipissing Township Museum website page:

<https://nipissingtownship.com/services/museum-services-and-information/>



# CEMETERIES

The Township of Nipissing owns and maintains 3 operating cemeteries.

A columbarium has been requested on occasion at the cemeteries. The question was included on the survey to gauge interest in this from the community.

For information on cemetery operations in the Township, please visit the Township Office or the Township website,  
<https://nipissingtownship.com/services/cemetery/>

